

Privacy policy

We at Capitan recognise the importance of protecting your personal information. Capitan may need to obtain personal information about you in order to be able to provide you with the services offered on the site. Personal information is information recorded in any form from which your identity can reasonably be ascertained.

Any reference to “personal information” or “your information” includes, but is not limited to, your South African bar coded identity number, full name and surname and any information that can be traced to you by virtue of your South African bar coded identity number, full name and surname.

We know you may be concerned about what we do with this information, so you have our assurance that:

1. We are committed to safeguarding your privacy online.
2. We will comply with your constitutional right to privacy and data protection when we handle your personal information. We are bound by Section 14 of the Constitution of the Republic of South Africa, Act 108 of 1998, the Electronic Communications and Transactions Act 25 of 2002 and the Protection of Personal Information Act 4 of 2013 (the “relevant legislation”).
3. We will ensure that all information collected, processed and/or used is done so in terms of the relevant legislation and that our security measures in place to protect your information are aligned with industry’s best practices and that any information that is collected, processed and/or used is only for the services offered on the site.
4. If there is a breach of our systems or a suspected breach of our systems, we will inform you as soon as is reasonably possible.
5. We will only use your personal information to enable you to be able to use the services offered on the site.
6. We will not sell your personal information to third parties.
7. We only provide your personal information to third party service providers and only in so far as this is necessary in order to provide the services to you and to improve our services to you. You acknowledge and agree that you consent to the collection, use and disclosure of such personal information for such purpose. When personal information is so transferred, we will use contractual or other means to ensure that such third party

service providers provide privacy protection that is comparable to the protection we provide in accordance with our privacy and security policy.

8. We will delete and destroy any information about you that becomes obsolete.
9. We will protect your personal information by placing it on the secure portion of our site.
10. When you access our site using a modern web browser such as Microsoft Internet Explorer, an encrypted and secure session is established to protect your communications through server authentication and data encryption.
11. This site does not collect personal identifying information about you except when you specifically and knowingly provide it.
12. This site may contain links to other websites. Capitan is not responsible for the privacy or security practices or the content of such external websites.
13. Our privacy policy may change as we improve the site and/or as privacy legislation changes. We recommend that you review this policy regularly to ensure that you are familiar with our privacy and security practices. Amendments are effective immediately upon updating this policy.
14. If you wish to change how we use your personal information or any aspect of your profile, you can change your preferences at any time on this site. We will respond to all requests within a reasonable time (but not later than 30 days) after receipt of your request, at no cost to you.